



**Position: Vision System Technology/Technical Support Specialist**

PharmaWorks, an OEM serving the pharmaceutical industry and located in the Tampa Bay Area has an immediate opening for a qualified Vision System Technology Specialist. A qualified candidate will have the following skill set, work experience, and educational background.

**Job Description:**

Product Specialist for management of a product line of camera based product inspection systems for pharmaceutical packaging equipment. Responsibilities include system setups, field installations, customer technical support, and customer technical training.

**Responsibilities include:**

**System Setups** – Individual will be responsible for setting up and configuring inspection systems for the host packaging machinery. This will include internal system configuration, format teach-ins, communicating with equipment OEM when necessary, maintaining of internal record keeping, and troubleshooting.

**Service/Support** – Handle incoming service requests. May include phone support for customers who need further information about the functionality of the system or customers who have experienced a system malfunction. Must be able to diagnose a problem and determine the best corrective action. Must be able to go on-site to support (train or maintain) the product.

**Field Installation** – Installation and system startup at company or customer facility. Assure the system is properly configured for the customers' specific needs and that the system has been correctly interfaced with the machine. Train the customer in the proper operation of the system. Knowledge of electrical wiring and basic mechanical assembly skills required. Estimated 25% travel time out of state.

**System Spec/Product Testing** – Acquire and test sample product to recommend appropriate systems/system configurations. Identify any project specific concerns and spec the best components for the specific application.

**Product Promotion** – Opportunity exists to handle incoming inquiries and/or pursue sales leads at a "pre-sales" level. Generate quotes and follow up on existing quotations. Answer general questions regarding system capability and promote value added features. Analyze customer needs and propose solutions.

**Qualifications:**

- Knowledge of electrical wiring and basic mechanical assembly skills required.
- Must be familiar with computing in general. Fundamental IT type experience required
- PLC/PC programming experience a plus
- Ability to travel for field installations/training/sales support
- Sales experience a plus
- Must have effective 'people skills'
- Candidate must be very detail oriented and possess exceptional organizational skills.
- Good Documentation skills important for qualification support and maintaining of active knowledge base.
- German or Spanish speaking a plus

**Education:**

Candidate must have earned at least an associate degree in an IT related field.

**Experience:**

3-5 years of experience in automation industry preferred

Applicants may apply online: <http://www.pharmaworks.com/index.php?id=132>

Or resumes may be faxed to 727.232.8196

Or resumes may be mailed to:

PharmaWorks, Inc.  
2346 Success Drive  
Odessa, FL 33556  
Attn: Employment

2346 Success Drive Odessa, FL 33556  
Phone 727.232.8200 Fax 727.232.8196  
[www.pharmaworks.com](http://www.pharmaworks.com)